



Don't trust CallerID, it can be spoofed. If someone from your bank calls you and you don't recognize the bank employee, call back on one of the published numbers.

Here is the content of a warning TrailWest Bank sent to customers:

Caller ID spoof

There is a **new wrinkle** in bad guy sneakiness. Phone calls are being made using spoofed CallerID.

A citizen of the Missoula area called TrailWest Bank to report that he had received a phone call with a CallerID of the TrailWest Bank phone number. He was told that he 'must close his account'. He was to press a key to speak to a customer service agent. This citizen was wise enough to disconnect the call and helpful enough to alert our bank.

Please remember to be suspicious of unexpected contact about financial matters. TrailWest Bank might occasionally need to call you on legitimate business. If you have any doubt about the identity of a TrailWest caller, please ask for the caller's name and branch, then call back using our published phone numbers.